

COVID-19 Safety Planning

No one deserves to be hurt.

Metro Office of Family Safety
Family Safety Center

Walk-ins & Remote Advocacy Services
610 Murfreesboro Pike
Nashville, TN 37210
(615) 880-1100
M - F, 9:00 am - 5:00 pm

Order of Protection Assistance 24/7

YWCA Nashville's 24-hour hotline: **1-800-334-4628**

24-hour National Domestic Violence Hotline: **1-800-799-7233**

COVID-19 & Abuse



If isolated at Home with your Abuser:

- Carry your ID, extra set of keys & any Credit
 Cards in Phone Case or Other Safe Place on you (pocket, bra, etc.) at all times
- Register for Smart 911 so if you can't speak, they know your address and risk
- Stay connected with trusted friends or family if possible at set times/days and if they can't reach you, tell them to call for a welfare check
- Code words with trusted people can also tell them to call police for a welfare check
- Make a signal with neighbors when you need help, such 1 side of blinds higher than the other
- Become responsible for "essential errands", such as grocery and pharmacy to leave or access services (shut off any phone tracking)
- Avoid wearing items around neck(strangulation)

If Leaving your Abuser:

- Pay attention to abuser's daily routine
- Gather essential items to leave while doing daily chores, like picking up laundry. Store these in a bag/place the abuser doesn't access
- Identify safe individuals you could stay with in case shelters are full
- Find reason to be outside and near the car (with children) to get fresh air, let kids run, etc.
- Create work reason or essential errand to leave the home (i.e. heard store has toilet paper, with children - food distribution from schools)

Accessing Healthcare:

- Memorize the Nashville COVID-19 Helpline 615-862-7777 (7am-7pm)
- Memorize closest Medical Assessment Center:
- Nissan Stadium, Meharry Medical College,
 Former Kmart, 2491 Murfreesboro Pike