



**If you or someone
you know is in
danger, let us help.**

Metro Office of Family Safety
ofs.nashville.gov

About the Office of Family Safety

The Office of Family Safety is a department of the Metropolitan Government of Nashville & Davidson County that serves victims of interpersonal violence at Nashville's two safety centers.

Services We Offer

- Safety Planning
- Order of Protection Application Assistance
- Food, Shelter, and Housing Resources
- Children's Services
- Domestic Violence, Sexual Assault and Human Trafficking Information
- Crisis Intervention and Support
- Court Advocacy and Navigation Services
- Risk Assessment
- Counseling Services
- Legal Referrals

Bilingual staff and/or access to a language line to serve Nashvillians of all backgrounds.

The Office of Family Safety also oversees multiple programs to educate, prevent, and respond to violence in our community. For more information on our work, please visit: ofs.nashville.gov

Safety Centers in Nashville

The **Family Safety Center (FSC)** is a welcoming and supportive place for anyone in Nashville who has experienced:

- Domestic Violence
- Sexual Assault
- Child Abuse
- Elder Abuse
- Human Trafficking or Exploitative Abuse
- Stalking

A variety of organizations are co-located at the center so that people seeking support can access needed services in one place. When you visit the FSC, staff will listen to you, believe you, and provide help and assistance. You have the option to involve law enforcement or not, and to choose what services you want to receive.

The **Jean Crowe Advocacy Center (JCAC)** is located inside the Ben West Building to provide a safe and supportive environment for victims of abuse to receive services while waiting for court. At the JCAC, advocates provide assistance in a secure location apart from the offender.

Services at both safety centers are always free and confidential.

Children are welcome at both centers.

Partner Agencies include:

Nonprofit partners:

FiftyForward 615-743-3400

Legal Aid Society of Middle TN 615-244-6610

Morning Star Sanctuary 615-860-0003

Nashville Children's Alliance 615-327-9958

Sexual Assault Center 1-866-811-7473

The Mary Parrish Center 615-256-5959

YWCA of Nashville and Middle TN 1-800-334-4628

Government partners:

Nashville District Attorney's Office 615-862-5500

TN Dept. of Children's Services 615-741-9701

Circuit Court Clerk's Office 615-862-5181

Davidson County Sheriff's Office 615-880-3793

Metro Nashville Police Department 615-862-7400

- Family Intervention Program (counseling) 615-862-7773
- Domestic Violence Division 615-880-3000
- Youth Services Division 615-862-7417
- Special Victims Division (Adult Sexual Assault & Human Trafficking) 615-862-7540



Where to go for help:



Family Safety Center

610 Murfreesboro Pike, Nashville, TN 37210

Hours: Open 24/7

Walk-ins welcome

Phone: 615-880-1100

Email: FSCINFO@jjsnashville.gov

Bus Access: Bus Route 55 BRT and

Bus Route 15 local service –

Elm Hill or Foster bus stops

Free parking available



Jean Crowe Advocacy Center (JCAC)

Court-based center

100 James Robertson Parkway, Suite 114

Nashville, TN 37201

Hours: Monday – Friday, 8 a.m. – 4 p.m.

Phone: 615-862-4767

Email: FSCINFO@jjsnashville.gov

Bus Access: Located within walking distance
of the Music City Central (MCC) station.

Paid parking only



Metro Office of
Family Safety

**No one deserves
to be hurt.**

**We are here to help
you find hope.**

**Family Safety Center
610 Murfreesboro Pike
Nashville, TN 37210
(615) 880-1100
ofs.nashville.gov
@OfficeofFamilySafety**

In an emergency, always call 9-1-1.