

Nashville's Family Safety Centers

2025 Annual Report



Metro Office of
Family Safety

Where Hope and Healing Begin

Message from the Director



Diane Lance

Department Director: *Diane Lance*

Report Prepared for: *The Honorable
Mayor Freddie O'Connell*

Prepared by:

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Website: <https://ofs.nashville.gov/>

Dear Nashvillians,

Recently, I participated in a panel and was asked a question that has stayed with me: *Ten-plus years of collaboration is rare. What keeps people at the table over time?* That question pushed me to reflect on the difference between sustained collaboration and one with staying power. The two are not the same.

Many collaboratives are created with the intention of being sustained through ongoing effort, external pressure, dedicated funding, or even the sheer force of will of a few committed leaders. Sustainability is how important collaborative work survives its earliest stages, but it alone does not guarantee that a collaboration will last. Collaboratives often fall apart easily after initial goals are met, if trust among members erodes, if participants stop believing the effort is meaningful, if leadership feels disingenuous, or if the power of the collaborative is undermined.

To truly last, a collaboration needs **staying power**. Staying power exists when the work is built to endure beyond any one person, role, or moment. It exists when relationships, trust, and shared purpose are strong enough that the work continues because people genuinely believe in the collective's purpose, power, and impact. In Nashville, we managed to get this right for interpersonal violence - and it wasn't by accident.

When we first began this collaborative journey through the 2013 Domestic Violence Safety and Accountability Assessment, many were understandably skeptical from a deeply rooted sense that real change was an aspiration. Stronger than that concern was a shared sense of profound urgency: we could no longer accept systems that left victims at even greater risk. So, we began to sit at tables together, honestly, bravely, and sometimes painfully, to name the problems we saw in our response to domestic violence.

For two years, we worked together through disagreement, hard messages, and shared victories. Slowly, imperceptibly at first, something powerful took shape: a collective voice that insisted on change stronger than any one organization alone. The release of the Report was a culmination of hard work and hard truths. But the real test came next: would the trust we built endure? Had we created something with staying power? We did. And more than that, it grew.

As reflected in Nashville's Ten-Year Progress Report released in 2025, what began as a set of recommendations has transformed systems. Over a decade, our collective has led changes that once felt aspirational to become operational. The true measure of this collaborative is not that it still exists but that it has produced lasting, tangible change in how our city responds to interpersonal violence - changes that have been deeply embedded in policy, practice, and culture. That is what 'staying power' looks like. I am honored to work alongside my OFS team and non-profit and government leaders whose integrity, courage, and commitment continue to make our community stronger, safer, and more just. Most of all, I am honored by the trust survivors place in OFS and our partners each day, and the responsibility that trust carries.

Diane Lance

Metro Office of Family Safety Department Director

Family Safety Centers Team



Co-located & Drop-In Partners:

Metro Nashville Office of Family Safety
 MNPD Family Intervention Program (FIP)
 Metro Nashville Police Department (MNPD) –
 Domestic Violence, Youth Services, Special Victims
 Department of Children’s Services (DCS)
 Office of District Attorney General
 Davidson Co. Sheriff’s Office & Archangel Security
 AGAPE Morning Star Sanctuary
 Human-Animal Bond in TN (HABIT)
 Legal Aid Society TN & Cumberland
 Mary Parrish Center (MPC)
 Nashville Children’s Alliance (NCA)
 Sexual Assault Center (SAC)
 TN Coalition to End Domestic & Sexual Violence
 YWCA of Nashville & Middle TN

Community Referral & Multi-Disciplinary Team Partners:

Metro Action Commission
 Metro Civil & Criminal Courts (Clerks
 Offices, Probation, Judges)
 Metro Development & Housing Agency
 Metro Department of Emergency
 Communication
 Metro Fire Department
 Metro Office of Homeless Services
 Metro General Hospital
 Metro Health Department
 Metro Juvenile Court
 Metro Nashville Public Libraries
 Metro Nashville Public Schools
 Metro Nashville Public Defender’s Office
 Metro Social Services
 Ancora
 Bridges for the Deaf and Hard of Hearing
 Catholic Charities
 Centerstone
 Community Resource Center
 Conexión Américas
 Dept. of Veterans’ Affairs, IPV Program
 Epic Girl
 Family & Children’s Services
 Hispanic Family Foundation
 Infinite Possibilities
 Martha O’Ryan
 Mental Health Co-op
 Middle TN Mental Health Institute
 Nurture the Next
 Oasis Center
 Open Table
 OurKids
 Park Center
 Safe Haven
 Tennessee Bureau of Investigation
 Tennessee State Probation & Parole
 The Branch of Nashville
 The Next Door
 The U.S. Attorney General’s Office
 Thistle Farms
 Voices for Victims
 You Have the Power
 Area hospitals (Metro General, St. Thomas,
 TriStar Hospitals, Vanderbilt)
 Colleges and universities (Belmont, Columbia
 State, Lipscomb, Fisk, MTSU, Nashville State,
 Tennessee College of Applied Technology,
 Tennessee State, Trevecca Nazarene,
 Vanderbilt, UT)
 High Schools (Hume Fogg, Stratford STEM,
 James Lawson, Antioch)
 Please see p.22 for additional partners



*In Memory of Monique,
 one of the Family
 Safety Centers’ sweet
 “Canine Hope Heroes”
 who passed in 2025*

Our Mission

The Metro Nashville Davidson-County Office of Family Safety (OFS) works to support victims and survivors of interpersonal violence through comprehensive services at its two Family Safety Centers, systems improvements, education, multidisciplinary teamwork, and community collaboration with the goal of increasing safety, reducing violence, and preventing homicides.

OFS achieves this work through its strong partnerships and the coordinated, collaborative response at its two Family Justice Centers, the Family Safety Center and the Jean Crowe Advocacy Center.

Ordinance number BL2015-1125 established the Office of Family Safety as a department of the Metropolitan Government on June 17, 2015.

Our Centers

Nashville's two Family Safety Centers provide services to individuals who have experienced interpersonal violence through multiple onsite and drop-in service providers, all in one safe place.

Nashville's **community-based** Family Safety Center (FSC) is located at 610 Murfreesboro Pike and is open Monday-Friday from 8 a.m.-5:30 p.m. for walk-in services and appointments. Emergency services are available after hours and on weekends. **Phone:** 615-880-1100.

The **court-based** Jean Crowe Advocacy Center (JCAC) is for clients with court cases and is located at the Ben West Building at 100 James Robertson Parkway, Suite 114. It is open Monday-Friday, 8 a.m. - 4 p.m. **Phone:** 615-862-4767

Email: FSCINFO@jnsnashville.gov

Website: <http://ofs.nashville.gov>

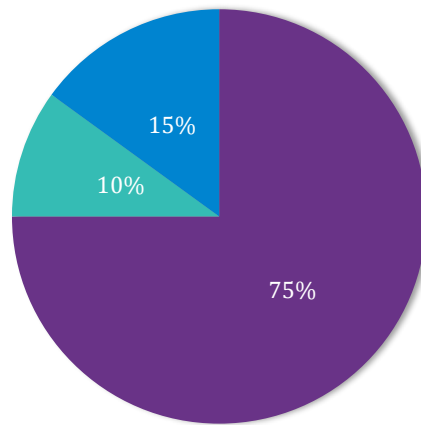
Funding for OFS & FSC Partners

The Office of Family Safety’s operating budget of **\$7,216,000** supports essential services provided by OFS and partner agencies.

Direct Appropriation Awards are funds designed to further the mission of OFS’s partner organizations, consistent with the priorities of Metro Government and the Office of Family Safety.

Community Partnership Funds (CPF) grants are competitive awards that enable Metro to reach a diverse pool of nonprofit partners and ensure that essential services not provided by Metro are accessible to Nashville and Davidson County residents.

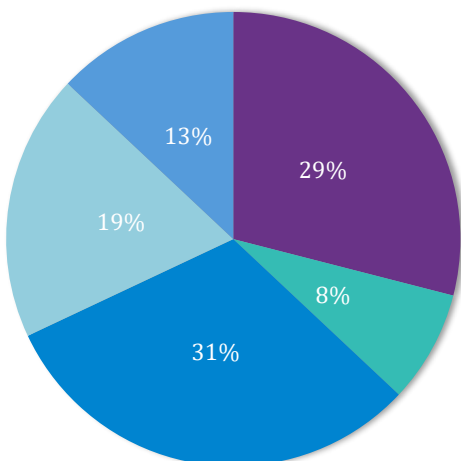
Office of Family Safety Funding



■ Metro Funds ■ State/Federal Grants ■ Funding for Non-Profits

Direct Appropriations

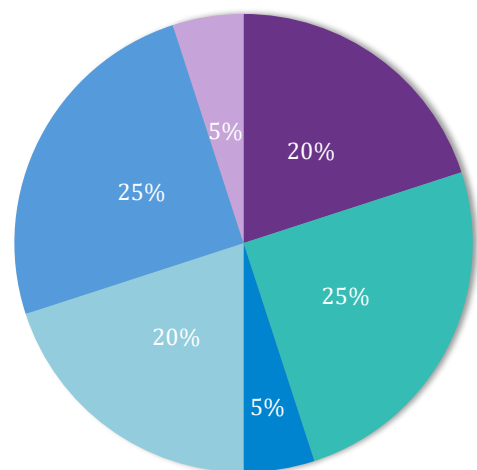
\$901,000



■ SAC ■ CASA ■ YWCA ■ Legal Aid ■ Mary Parrish

Community Partnership Funds

\$200,000



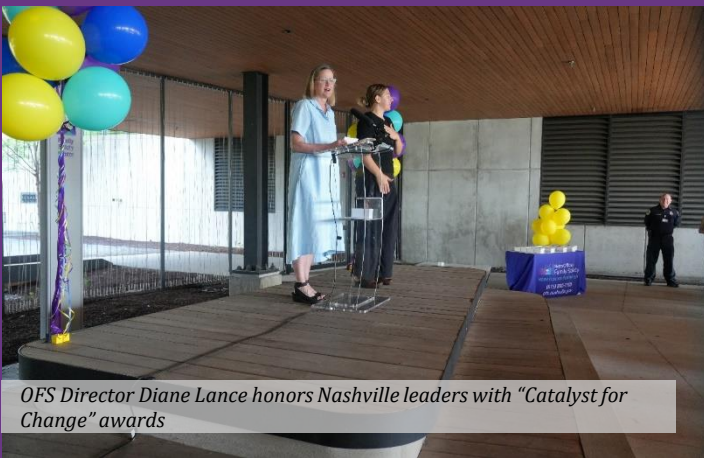
■ SAC ■ Agape ■ YWCA ■ NCA ■ Mary Parrish Center ■ Pass the Beauty

10-Year Progress Report

In August 2025, the Metro Nashville Office of Family Safety, the Family Safety Center (FSC) Leadership Committee, and the Interpersonal Violence (IPV) Co-Chairs released Nashville’s update to the 2013 Safety & Accountability Report – [10 Years of Creating Change: Nashville’s Domestic Violence Safety & Accountability Assessment Progress Report](#). The report celebrated a decade of progress and innovation to increase victim safety and offender accountability in Nashville, with nearly 80% of the original recommendations completed, mostly completed, or ongoing.

The 10-Year Progress Report also highlighted **new overarching recommendations**, including 1) Increase staffing & capacity to address increased IPV caseloads; 2) Require recurring training on IPV for all practitioners & specialization; 3) Increased services for IPV victims & their families & increased IPV awareness; 4) High-risk prioritization throughout the criminal justice system; 5) Reduce delays, reliance on victim testimony & re-traumatization of victims.

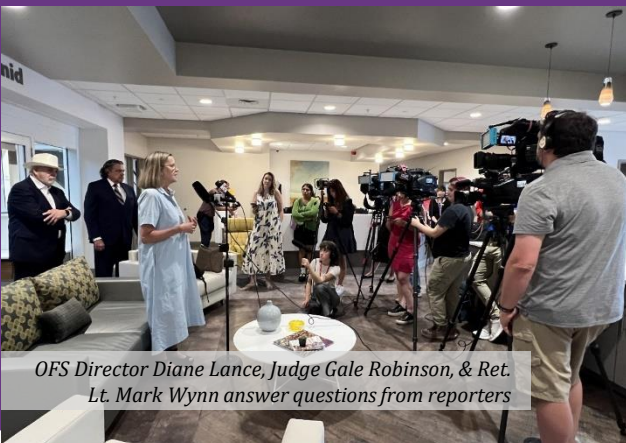
To celebrate the report’s release, individuals who participated in the 2013 assessment and partners who are involved in Nashville’s current IPV work gathered at the FSC to hear from Mayor Freddie O’Connell, Vice Mayor Angie Henderson, and OFS Director Diane Lance about Nashville’s journey and the new roadmap that the 10-Year Progress Report provides for continued growth. “Catalyst for Change” Awards were given in appreciation for those that laid the foundation for this decade of progress.



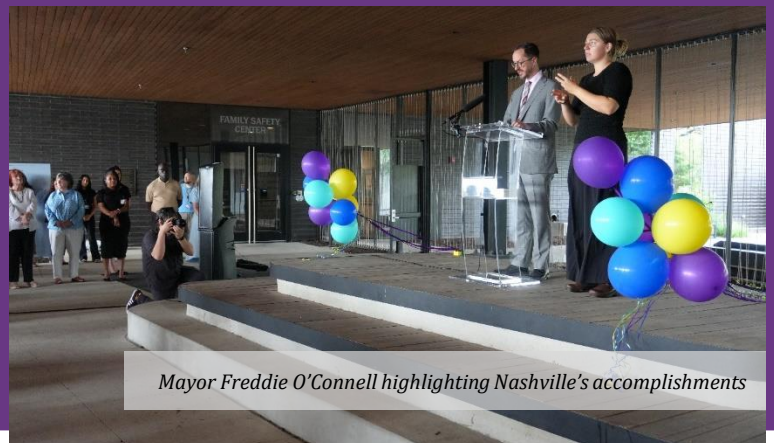
OFS Director Diane Lance honors Nashville leaders with “Catalyst for Change” awards



Nashville leaders celebrate the Report release



OFS Director Diane Lance, Judge Gale Robinson, & Ret. Lt. Mark Wynn answer questions from reporters



Mayor Freddie O’Connell highlighting Nashville’s accomplishments

Family Safety Centers



FSCs Client Overview

In 2025, both the Family Safety Center (FSC) & the Jean Crowe Advocacy Center (JCAC) served **12,832 individual clients** in **57,021 visits or sessions** by all Family Safety Centers' Partners. These clients experienced interpersonal violence, which includes domestic violence, sexual assault, human trafficking, stalking, and child & vulnerable adult abuse.



57,021
Total Client Visits
with all FSCs Agencies

Children at the FSCs

Of these clients, **1,341 were children with 2,621 visits** who had experienced abuse directly or indirectly. If children were accompanying a caregiver receiving services, they engaged in play focused on feeling "safe, seen, soothed, and secure." Child clients also received therapeutic services and forensic interviews at the FSC from the Nashville Children's Alliance (NCA).



2,621
Child Client Visits to
all FSCs Agencies

OFS Crisis Advocacy

OFS Crisis Advocacy Programs at the community-based Family Safety Center (FSC) & the court-based Jean Crowe Advocacy Center (JCAC) provide clients with essential crisis services, including safety planning, danger assessment, information on abusive behaviors, direct referrals, and Orders of Protection.

In 2025, OFS Crisis Advocacy Programs supported **6,020 individual IPV clients** in **15,717 in-person, community, or remote visits**. OFS also served **501 witnesses, 660 children, and 1,438 support people in both Centers**. At the Family Safety Center, 1,771 clients were provided advocacy services, while the Jean Crowe Advocacy Center served 1,635 IPV clients.

Advocates provided **35,552 safety-enhancing services**, including **1,484 Orders of Protection, 4,295 Safety Plans, and 1,779 Danger Assessments**. **95%** of clients identified domestic violence as their primary victimization, while **2%** identified their primary victimization as stalking and **3%** as sexual assault. Additionally, **861** clients reported having been strangled, and **352** reported threats with a gun from their abuser. **90%** felt more knowledgeable about resources, **86%** felt more hopeful, and **81%** could better identify their level of risk after receiving services.



35,552
Safety Enhancing
Services

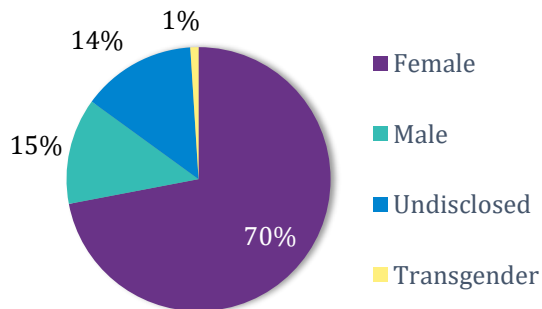


6,020
Individual OFS
Advocacy Clients with
15,717 visits

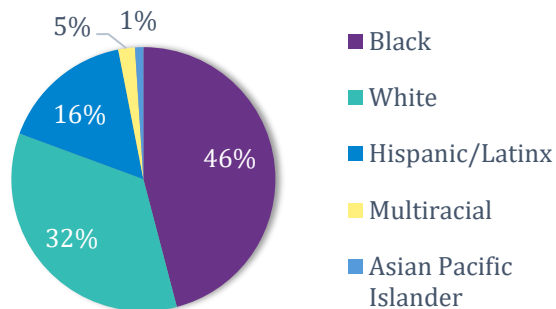


86%
Felt more
Hopeful

Gender Identification



Advocacy Client Ethnicity



Client Quotes

"This is the only place and group of people that I have ever felt true support and safety. I have never felt more seen and heard in my truths. This center and its advocates, directors, and liaisons have listened to my cries for help for my son and me and have stood by our side. I have been screaming at the mountain tops for years for someone to help, and everyone has stepped in and then some. I finally have the courage and support to protect us." – FSCs Client

OFS Case Management

OFS's Case Management Program provides long-term support for high-risk and high-need interpersonal violence victims through goal setting and achievement, intensive referral support, and continuous risk and safety assessment. OFS's Case Management Program supported **1207 total high-risk clients** in **30,370 total visits**. These clients are referred from the OFS advocacy program, FSC & JCAC partner agencies, and the Athena Human Trafficking Court.

In 2025, OFS case managers provided clients with **6,294** safety enhancements and **4,144** community referrals. OFS's Case Management team worked with community partners **5,247** times to coordinate resources.

Support Groups

OFS's Case Management team provided **48 psychoeducational groups** in 2025. These include the RISE Support Group for incarcerated women, the Juvenile Court Support Group, the Women's Recovery Court Support Group, the IPV Support Group, the Spanish IPV Support Group, and the JCAC Court Support Group. These groups had a total of **334 participants**.

Client Story

A client was referred from OFS advocacy to OFS case management and was assessed in the Extreme Risk category on the Danger Assessment, with five high-risk domestic violence indicators identified by the High-Risk Intervention Panel. Immediate safety and stabilization were priorities.

Within the **first month of case management, the client achieved over 20 goals**, including placement in a domestic violence shelter, access to a safe phone, emergency food support (free groceries from *The Store* and culturally appropriate food for her children), a \$100 clothing gift certificate from *1035*, enrollment in a child care voucher program, and assistance opening a bank account and meeting immediate financial needs. After six months, supported by 1,000+ client contacts and 207 partner coordination efforts, the client reported a reduction of 42 trauma symptoms, reflecting meaningful gains in safety, stability, and healing for her family.



1,207
OFS Case
Management Clients
with **30,370 visits**



6,294
Case Management
Safety
Enhancements



+59
Average
Monthly Hope
Score
Increase



-15
Average Monthly
Trauma Symptom
Decrease



"I was scared coming here, but from the first interaction, I was met with kindness from intake to completing my order of protection, to meeting with the DV detective. I'm glad the officers gave me the address to seek assistance."

~FSC Client



492

After Hours OPs from AGAPE



287

DCS referrals to OFS DV Liaisons for non-offending caregiver support



200

OFS DV Liaisons non-offending caregiver provided services & their children



139

MNPD FIP Group Sessions



4,621

MNPD FIP Counseling Sessions

AGAPE

AGAPE Morning Star’s after-hours Order of Protection program at the Family Safety Center ensures that victims and survivors can receive services all day, seven days a week. In 2025, AGAPE advocates provided **492 after-hours Orders of Protection**. Additionally, these AGAPE clients may consent to pass on their information to an OFS advocate for additional follow-up on services needed and possible case management when appropriate.

Department of Children’s Services

The Department of Children’s Services (DCS) Child Abuse Investigative Team for Davison County is co-located at the Family Safety Center so that investigators can work hand-in-hand with MNPD detectives, NCA forensic interviewers, and the DA’s Office. In 2024, DCS began partnering with OFS on a Domestic Violence Liaison program that employs two OFS DV Liaisons who work with non-offending caregivers experiencing DV. In 2025, DCS sent **287 referrals**, and liaisons provided **200 caregivers** and their children with services.

Family Intervention Program

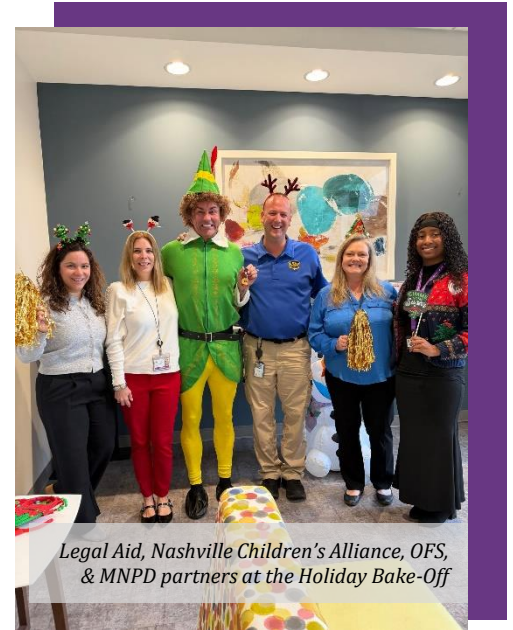
Metro Nashville Police Department’s Family Intervention Program (FIP) is entirely co-located at the Family Safety Center and provides free, confidential therapeutic services as well as advocacy services to clients who have experienced violence. In 2025, FIP provided **4,621 counseling sessions** and had **667 new counseling and advocacy clients**.

FIP provides multiple support groups at the FSC for victims of domestic violence, robbery, and homicide and provided **139 group sessions** in 2025. FIP also provides support to communities in crisis with debriefings. In 2025, FIP responded to the Antioch High School Shooting and organized debriefing groups with MNPS, OFS, and NCA, supporting students and staff impacted by this incident.

MNPD Interpersonal Violence Branch

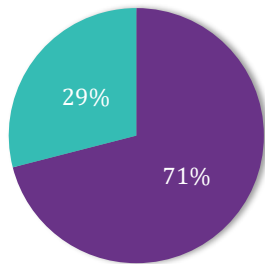
MNPD's Interpersonal Crimes Branch Divisions are attached to the Family Safety Center. These divisions include the Domestic Violence Division, the Special Victims Division (Sexual Assault and Human Trafficking), and the Youth Services Division.

Detectives from each division meet with victims of crime at the Family Safety Center by appointment or as walk-ins. MNPD **referred 120 clients** to OFS's Client Services Program in 2025.



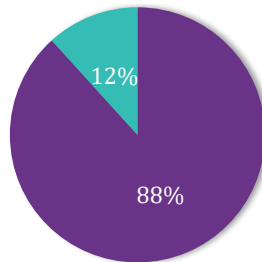
Legal Aid, Nashville Children's Alliance, OFS, & MNPD partners at the Holiday Bake-Off

25,029 Domestic Violence Cases Reported to MNPD



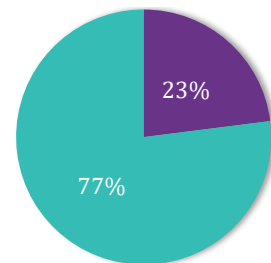
■ Intimate Partner ■ Non-Intimate Partner

638 Adult Sexual Assaults Reported to MNPD



■ Female ■ Male

1,240 Child Abuse Cases Reported to MNPD



■ Physical Abuse ■ Sexual Abuse

Nashville Children's Alliance

The Nashville Children's Alliance (NCA) is fully co-located at the FSC and provides forensic interviews and therapy to children who have experienced abuse. In 2025, NCA provided **1,344 therapy sessions to 136 children**, conducted **537 forensic interviews**, and provided **431 support sessions** for caregivers and families.

In 2025, NCA increased group therapy offerings as a result of the growing waitlist for individual therapy and to increase connection with survivors. NCA now offers four groups for caregivers, teens, and two different child age groups. Additionally, NCA has worked closely with FIP to coordinate services for both children and caregivers under one roof. Additionally, NCA supported FIP during the Antioch school shooting response, providing on-site support for students and staff in the days following the incident.



537

NCA Forensic Interviews Conducted



1,344

NCA Child Therapy Sessions

Drop-In Partners

The Family Safety Center is home to multiple partner agencies that help the FSC provide a variety of services to people who have experienced abuse, including the Mary Parrish Center (MPC), the Legal Aid Society of Middle Tennessee, and the Sexual Assault Center (SAC). In 2025, MPC started a new Moms' Empowerment Program and Kids' Club onsite at the FSC, serving 5 moms and 8 children for a 10-session, family-centered program. MPC also provided 19 housing navigation intakes and completed 312 domestic violence coordinated entry assessments at the FSC. SAC received 68 referrals from OFS & referred 11 clients for OFS support.

Partnership Spotlight – MNPD & the FSCs

The Metro Nashville Police Department (MNPD), next door to the Family Safety Center, is a critical partner for both Centers. In 2025, MNPD's Youth Services Division launched a new awareness program in Nashville called "TEN-4" to increase child abuse reporting and partnered with NCA to host a resource fair for families at the FSC on "TEN-4" day in October.

Additionally, the MNPD Homicide Unit and Domestic Violence Division worked with OFS to bring in national experts on strangulation and suspicious death cases to train MNPD, the DA's Office, forensic nurses, medical examiners, and Metro Public Health Department (MPHD).

Finally, MNPD is a central partner in the annual "Meet Us At the Bridge Event" put on by the Nashville Coalition Against Domestic Violence (NCADV). Each year, the NCADV, DA's Office, MNPD, FIP, & OFS support this event to remember those lost to domestic violence homicide.



NCA & MNPD Partner for the first TEN-4 Resource Fair at the Family Safety Center



MNPD Inspector Rita Baker & Lt. Michelle Hammond who received the Strangulation Hope Hero Award



Strangulation & Suspicious Death Training hosted by OFS for MNPD, DAs, & Medical Providers.



MNPD DV Division at the Meet Us At the Bridge Ceremony

Jean Crowe Advocacy Center



Court Advocacy Clients

In 2025, the court-based Jean Crowe Advocacy Center (JCAC) saw **4,428 client victim visits** for criminal and civil court advocacy as well as 313 children, 1,000 support people, & 514 witnesses. JCAC advocates provided **1,406 court escorts** & **4,153 court preparation** calls, including **357 OP petitioners** contacted before court or at the OP docket from reviewing **2,249 handwritten OPs** for high-risk indicators.

Client Stories

A high-risk client had been working with the District Attorney's Office and JCAC advocates on her case. She had maintained consistent communication, but suddenly, all communication stopped. She was unreachable for multiple days, worrying advocates and attorneys. The next week, the client returned to JCAC and said her phone had been stolen. She was able to meet with an advocate for services, and the JCAC provided her with a replacement phone. This allowed her to resume contact with the DA's office and continue with her case against her abuser.



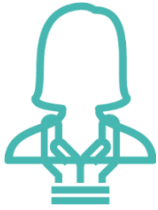
4,428
Client Visits to the JCAC



4,153
OFS Court Preparation
Calls to Clients

High-Risk Flagging

OFS flags and sends court partners daily information about individuals with evidence of firearms possession or strangulation who will be in court for a criminal case or OP the following day. In 2025, OFS reviewed **13,423** criminal defendants and OP respondents & flagged **5,897 (or 44%)** as having access to firearms and **5,145 (or 38%)** as being a strangler. OFS also reviewed **all 5,897** criminal defendants and OP respondents found to have a history of firearms possession for compliance with legally required firearms dispossession forms. **176 offenders** were found out of compliance, and the courts, prosecutors, and police partners were notified to hold offenders accountable.



5,145
Stranglers Flagged



5,897
Abusers Flagged
for Firearms

District Attorney

The District Attorney's Office of Davidson County meets daily with clients at the JCAC to provide information about prosecution and the court process. The DA's Office also holds Early Intervention Meetings (EIMs) at the courthouse, where they meet with victims within 48 hours of an offender's arrest. The DA's Office held **362 EIMs** in 2025 and **referred 188 clients** to the JCAC or FSC.

Volunteer Attorneys

OFS, the Legal Aid Society of Middle Tennessee and the Cumberland (LAS), and AGAPE partner to improve access to free civil legal representation for high-risk interpersonal violence. In 2025, OFS advocates made **395 volunteer attorney referrals to LAS or AGAPE**, who work with these clients on Orders of Protection, custody, and divorce proceedings. LAS also works with volunteer lawyers from 16 law firms.



HRIP Partners on Panel at TN Coalition Conference

"My advocate was so kind and made me feel comfortable. She also let me know the up and down emotions I was feeling were normal. It helps to know this - versus feeling the shame and embarrassment."

Teams & Taskforces



Collaborative Teams

The Family Safety Center hosts numerous team meetings focused on interpersonal abuse, allowing all partner agencies to utilize the Center's space for diverse teams to gather for case review meetings. In 2025, the Family Safety Center's **six multi-disciplinary case review teams** conducted **170 meetings**.

Additionally, the **Leadership Committee of the Family Safety Center** works collaboratively to enhance the FSC's efforts to improve victim safety and offender accountability. Committee members include leadership from both Centers' onsite or drop-in agencies that provide victim and survivor assistance. In 2025, the **FSC's Leadership Committee met 4 times** to discuss our teamwork, to plan the Interpersonal Violence (IPV) Taskforces Meetings, and to finalize and plan for the release of the *Nashville's 10 Year Progress Report*.



170
Multi-Disciplinary
Case Review
Meetings



6
Multi-Disciplinary
Case Review Teams
at FSC

IPV Taskforces & Statewide Work

IPV Taskforces Meetings

The Interpersonal Violence (IPV) Taskforces combine taskforces on child abuse, domestic violence, human trafficking, sexual assault, and vulnerable adult abuse to ensure a collaborative and cohesive response to these intersecting forms of abuse.

In 2025, OFS and the IPV Co-Chairs hosted **two half-day taskforce meetings** with partners from law enforcement, prosecution, metro departments, and non-profits. Each meeting included legislative updates, new programming, and discussion of key issues impacting Nashville's efforts to combat abuse. In 2025, the Taskforces focused on the 10 Year Progress Report release and the finalization of new safety and accountability recommendations. Additionally, three IPV Taskforces subcommittees on IPV Medical Response, Pediatric Strangulation, and Juvenile Trafficking **met a total of 6 times** to address each issue or initiative.

Tennessee FJC Directors Meeting & Statewide High-Risk Summit

Family Justice Center (FJC) Directors from across Tennessee, representing thirteen communities, came together in 2025 for an FJC Leadership Day focused on strengthening impact through connection, data, and innovation. OFS hosted this gathering in Nashville, which built on earlier collaborative work on leadership sustainability and shared vision across the Tennessee FJC Network. The group reflected on how data shapes decision-making, explored emerging best practices, and exchanged innovative practices across centers. Through peer learning and collaborative problem-solving, leaders left with renewed energy, practical ideas, and a strengthened sense of collective purpose in advancing survivor-centered services.

In conjunction with the FJC Leadership Day, OFS hosted a Statewide High-Risk Summit designed to strengthen cross-system collaboration and responses to fatal and high-risk domestic violence cases. Attendees from 13 communities in Tennessee participated in a fatality review demonstration based on a real domestic violence homicide, developed in partnership with MNPD's Homicide Unit, the District Attorney's Office, and other Fatality Review Team stakeholders. The session highlighted practical ways for communities to engage in meaningful fatality review work without maintaining a full-time team. The Summit also included facilitated, statewide discussions on emerging high-risk domestic violence trends, including strangulation, investigative and prosecutorial challenges, and gaps in resources and training. These conversations created space for shared learning and will inform the Statewide High-Risk IPV Committee's ongoing work.



IPV Taskforces Fall Meeting



TN FJC Directors Day



Statewide High-Risk Summit

FSC Case Review Teams

Multiple case review teams focusing on intimate partner violence, sexual abuse, human trafficking, and abuse of children and vulnerable adults operate out of the FSC.

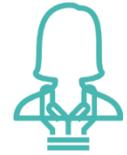


1,213

Intimate Partner High-Risk Case Reviews

High-Risk Intervention Panel (HRIP)

HRIP is coordinated by OFS and is a multi-disciplinary team that works to identify and better respond to high-risk intimate partner domestic violence, sexual assault, and human trafficking cases. The team consists of partners from MNPd, the DA Office, Juvenile Courts, Metro Social Services, and multiple non-profits. In 2025, the Panel conducted **1,213 case reviews** and **met 65 times**. HRIP also flags specific risk factors for abusers and victims (see icons on left) and noted **365 high-risk incidents** where **children were present or where the abuser had a history of harming children**.



1030

Or 85% Stranglers on HRIP

Domestic Abuse Death Review Team (DADRT) & Suspicious Death Review Team

DADRT is coordinated by OFS and includes MNPd, the DA's Office, Metro Health Dept., Metro Social Services, Vanderbilt University, multiple non-profits, community members, and survivors. In 2025, the Team **met 11 times** to review all **17 homicides from 2025** and an in-depth review of a homicide and murder-suicide (see DADRT Reports at ofs.nashville.gov). In 2025, the **Suspicious Death Review Team met 3 times** and reviewed **5 cases** that were potentially staged as suicides, accidents, or overdoses as well as 13 suicides and 1 overdose that had a domestic violence nexus.



965

Or 80% Firearms Users on HRIP

Statewide Fatality & High-Risk DV Committee

The Statewide Committee is coordinated by OFS & includes **23 members representing leadership from over a dozen communities across Tennessee** working to prevent DV homicides statewide. The team **met 3 times** in 2025.



175 & 74

HRIP Sex Offenders & Potential Traffickers

Vulnerable Adult Protective Investigative Team (VAPIT)

VAPIT is coordinated by the District Attorney's Office and **met 9 times** to review **1,899 cases** in 2025. This team consists of professionals focused on vulnerable adults, including the DA's Office Vulnerable Adult Prosecutor, the MNPd DV VAPIT Unit, Adult Protective Services, and OFS.



1,899

Vulnerable Adult & Elder Cases Reviewed

Child Protective Investigative Team (CPIT)

CPIT is coordinated by the Nashville Children's Alliance and brings together MNPd's Youth Services Division, the DA's Office Child Abuse Unit, the Department of Children's Services, and Our Kids. CPIT **met 79 times** in 2025 to review a total of **1,484** of child physical and sexual abuse as well as neglect.



1,484

Child Abuse & Neglect Cases Reviewed

Education & Engagement



Training & Technical Assistance

OFS provides in-person and virtual training and technical assistance to local, state, and national organizations and communities. The Centers' partners also provide trainings to enhance cross-sectional knowledge.

In 2025, OFS provided **207 live trainings to 8,642 individuals**. In total, **21,449 people were trained**, including those accessing on-demand content (a **24% increase** from 2024). In 2025, OFS launched the Advanced Interpersonal Violence Training Institute (AIVTI), a 7-week advanced learning experience designed for experienced practitioners across disciplines to elevate professional practice for IPV victims through innovation, shared expertise, and research. OFS also strengthened partnerships with the Department of Emergency Communications, MNPd, the TN Department of Health, the TN Child Advocacy Center Network, local faith leaders, the court system, and other key partners to deliver specialized training for professionals serving victims across Tennessee. Additionally, OFS trained at the national level for the Alliance for Hope International's annual Family Justice Center Conference as well as the North Carolina Statewide Family Justice Centers Conference.

The Nashville Children's Alliance (NCA) also provided **7 trainings** on child abuse prevention at the Family Safety Center.



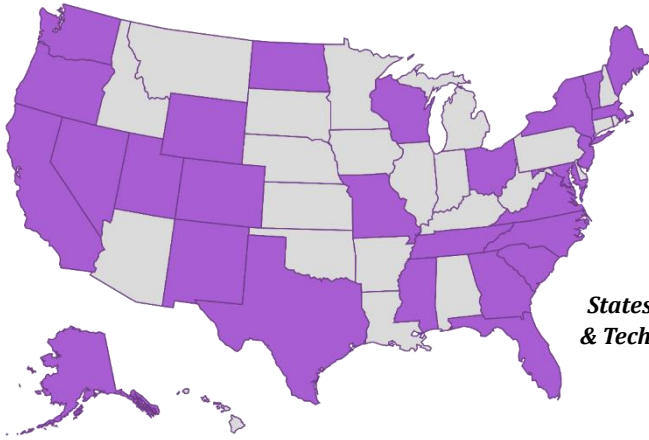
21,449
Total Individuals
Trained by OFS



207
Live Trainings
provided by OFS

OFS Training & Technical Assistance

“Your dedication to putting this together really shines through. The clarity and structure make the content practical for our officers. It’s evident a lot of care went into making sure everything supports the same vision—which is exactly what makes collaborations like this so impactful.” – MNPD Lieutenant



States that Received Training & Technical Assistance in 2025

Statewide FJC Conference

OFS hosted the **4th Annual Statewide Family Justice Center Conference** in Manchester, TN. **120 attendees** representing **14 counties** and **each FJC across Tennessee** attended the conference, which included national and local experts on stalking, hidden homicides, evidence-based prosecution, and trauma across a lifespan. Awards were given for outstanding work with victims across Tennessee.

“The gathering of so many individuals working together to provide victim services is not only heart-warming, but also empowering. It’s amazing to see the passion that goes into victim services across our state, and how together we are making a change.” -Conference Attendee

Site Visits & Tours

OFS and FSC partners host tours and site visits for local, statewide, and national agencies. These showcase the FSC, the JCAC, and our nationally recognized work on interpersonal violence and high-risk teams.

In 2025, OFS hosted **87 tours or site visits** with **326 participants** from Nashville, Knoxville, and national delegations, including Virginia, Las Vegas, Alabama, and the National Guard. The **NCA also conducted 25 tours** of the Family Safety Center in 2025.

“This is an amazing place, and I’m thankful to live in a city that has a family safety center. Hopefully, I never have to come here, but having a place like this would make all the difference.”



Gael Strack (Alliance for Hope), Ret. Lt. Mark Wynn, & OFS Director Diane Lance at the TN FJC Conference



OFS Leadership – Diane Lance, Becky Bullard, Heather Herrmann, Cagney Stinson – at NC FJC Conference



OFS Outreach Team Members - Tatiyana Muhammad & Courtney Muller - receive award at TN FJC Conference

Events

OFS and its partners organized events at Family Safety Centers throughout the year to raise awareness of abuse and to host client-focused events.

Nashville Children's Alliance (NCA) held its **4th Annual Child Homicide Memorial Ceremony** at the FSC during Child Abuse Prevention Month in April to honor the lives of children lost to violence in Nashville during 2024 and 2025. The NCA also hosted a **total of 8 events** at the FSC in 2025.

In July, OFS hosted its second **"Back-to-School"** event for clients. Event attendance **increased by 200%** from 2024 and featured activities such as face painting, arts and crafts, and games, along with backpacks, school supplies, and food. Clients also received clothes, haircuts, dental exams, and vaccines. The Nashville Fire Department, FIP, MNP, Nashville Children's Alliance, Dunkin Donuts, Lipscomb University, Scout's Barbershop, Interfaith Dental, Second Harvest, and multiple non-profits supported the event.

OFS also continued to host **"In Their Shoes"** activities to help the public understand what victims of abuse go through to seek help. In 2025, OFS hosted an "In Their Shoes" event for Leadership Nashville's Public Safety Day.

In 2025, OFS awarded five FSC Hope Hero Awards. The **Hope Hero Award** honors an individual who demonstrates exceptional dedication to supporting victims and survivors of interpersonal violence while creating meaningful, lasting impact. A Hope Hero shows enduring and long-lasting commitment to the field, leads with integrity and excellence, and is widely respected for setting a high standard in advocacy, accountability, and service to survivors and the broader community. The **2025 awardees** were Judge Ana Escobar (human trafficking), Rachel Freeman (sexual assault), Laura Beth Harbin (vulnerable adult abuse), Lt. Michelle Hammond (strangulation), and Susan Tucker-Smith (domestic violence).



FSC staff handing out supplies at Back-to-School Event



Hope Hero Awardee, Susan Tucker-Smith, with Diane Lance and Becky Bullard



OFS Staff at the Annual Meet Us at the Bridge



NCA & FSC Partners place Pinwheels for Child Abuse Awareness Month

Community Outreach

Multiple agencies within the Family Safety Centers coordinate community outreach to ensure the public is aware of the services available at the Centers, especially for vulnerable and marginalized populations. OFS's Outreach Team works with FSC Partner outreach teams to support and coordinate community events and to create and distribute outreach materials in person and on social media.

In the Community

In 2025, OFS attended **186 community events**, reached **10,850 people** at in-person community events, and **distributed 5,824 OFS materials** in locations frequently visited by underserved populations. NCA also attended **7 community events** during 2025.

From 2024 to 2025, the OFS Outreach team reached **35% more people** in the community through various community events aimed at ensuring community members were aware of the FSCs' services. The outreach team regularly attended events hosted specifically for the Spanish-speaking population in Davidson County, along with other events for underserved populations, including PRIDE, Celebrate Nashville: Cultural Festival, 2nd Harvest Mobile Food Banks, and MNPS resource fairs.

Online & in the Media

OFS or the FSCs were mentioned **44 times in the news media** in 2025. Community members engaged with OFS & the FSCs **419,354** online, including **66,624** Facebook & Instagram post-reaches, **18,442** video views, and **136,696** website views. **OFS online engagements have increased 8.1% since 2024.**



NCA & OFS Outreach Staff with Chief John Drake at Night Out Against Crime



419,354

Total Online Engagements



66,624

Facebook and Instagram Reach



Local Faith Leaders at the First Annual Coffeecake and Conversations

Coffeecake & Conversations

In September 2025, OFS hosted its first Coffeecake and Conversations, an event focused on reaching and engaging faith leaders in Nashville. **28 faith leaders from 18 congregations** attended to discuss and learn about best practices in supporting survivors of domestic and interpersonal violence in their congregations.

The program included a survivor perspective shared by a VOICES member, who spoke about her lived experience with domestic violence in a faith setting and the impacts of religious abuse.

VOICES

The VOICES Committee is the Nashville Chapter of the VOICES Survivor Advocacy Network, a national program of the Alliance for Hope International. VOICES is a “by survivors, for survivors” group that informs Nashville’s Safety Centers’ work, ensuring the mission and work remain survivor-centered.

VOICES has **6 active members who met 10 times** in 2025. VOICES led and supported multiple activities for the FSCs including the back-to-school event for OFS clients and Thanksgiving boxes for Mary Parrish Center families. VOICES members staffed the **Meet Us at the Bridge** event, providing resources for surviving family members, and attended the Annual **Season to Remember** event in December.



VOICES members volunteer at Mary Parrish Center



Thanksgiving Food Pantry

Interns, Volunteers & Donations

OFS depends on interns, volunteers, and donations to support the FSCs. **In 2025**, OFS interns & volunteers worked **4,936 hours**, valued at **\$121,321**, or **2.37 advocate positions**, supporting clients, high-risk flagging and programming, outreach activities, and donations.

The Centers’ **3 HABIT dogs** and their owners continued weekly visits to meet with clients, staff, and partners at both the FSC & JCAC. Staff and clients regularly comment about the joy they bring to their days.

In 2025, **11,998 items were donated**, valued at **\$189,495**. Four recurring donors provided client support: Second Harvest, Whole Foods, Blue Sky Cottage, & Nashville Food Project.



Staff and Interns on Purple Ribbon Day

Holiday Donation Drives

The OFS Outreach Team coordinated various holiday drives, including its annual “Sponsor a Family” program and its first “Thanksgiving Turkey Toss” event. **25 of our most high-risk families** received turkeys and food for Thanksgiving.

Generous community organizations, including the Carolyn Smith Foundation, Delta Dental, Dollar General, Bridgestone, and Piedmont Nashville Gas, along with many community donors, provided **holiday gifts and meals to 100 caregivers and 180 children, totaling \$95,216** in monetary and in-kind donations.



Metro Finance Donating for the Holiday Program

A Network of Change

In addition to the FSCs' partners mentioned on page 2, this section highlights the powerful collaboration between the Centers and the many local, state, and national donors and partners who made our 2025 work possible.

Additional Community Partners and Donors to OFS

911 Cell Phone Bank	Catherine Bowles	Justin Wilson	Kate Melby	Metro Finance	Library	Stacy Mill	Whole Foods
Abby Franklin	Charles Glassford	Fate and Fortune FIP	Kathi W	Metro Public Health	Nimrod Lodge #9	Stephanie Coleman	Woodbine Community
Alex & Hannah Apple	Claudia Reh	FIP Client	Kelly Kennedy	Food and Facilities	Nina Barwick	Stephanie Grigsby	Center
Amanda Gleaton	CRC	Genevieve Blanc	Kemp Family	Justin Wilson	Omega Phi Psi	Stone's River	YWCA
ARISTEVI	Condon Family	Goodwill- Middle TN	Kendall Knox	Michael McKay	OneConnection	Woman's Club	
Ashley Warwick	Cortyne Stone	Hasina Mohyuddin	Kristen Bowels	Minnium Family	Counseling	Sydney Kist	
Baker's Chapel	Costco	Heather Sanchez	Kristin Hays	Missy Wallace	Pete Griffen and	Tanisha Morgan	
Church	Cpl. Morgan	Hermitage Library	Ladies of Elegance	MNPD HR	Family	Tara Stewart	
Baker Family	CRC	Imagination Library	Legal Aid	Molly Jackson	Piedmont Gas	Terrance Bernard	
Bella Luminiarek	Daisy Sellas	Impact Church	Leisa Gill	Morgan Ribeiro	Planned Parenthood	Thrive Market	
Black 13 Tattoos	Britney Bishop	Jackson Ferrell	Lentz Public Health	Murray Smartt	Revved Beauty	Tiffany Green	
Blazer Family	Debbie Bischoff	Jasmine Jackson	Center	Musicians on Call	Rogan Family	TN Coalition	
Blue Sky Cottages	Delta Dental	Jean Crowe Family	Libby Valden	Nashville Diaper	Russ Pulley	Tonya Bowman	
Bridgestone Tires	Desha Platt	Jeanann Goss	Lilian Hoffer Scott	Connection	Sean & Jenny	Trish Breeding	
Brittany Irby	Dollar General	Jeanne Kolb	Lt. Turner	Nashville Food	Alexander	Tyler Cauble	
Bundy Family	Doug Hassenpflug	Jenni Brunger	Lush Cosmetics Hills	Project	Second Harvest	Vanderbilt Divinity	
Candice Anderson	Eleanor McDonald	JetBlue Airlines	Marriott Hotel	Nashville Foster	Shalom Watkins	Vanderbilt ER	
Caroline Smith	Elisabeth Luken and	Joselin Signs	Mary Maercklein	NCA	Shelly Gutierrez	Nurses	
Foundation	Scott Majkowski	Josh Robinson	Mary Parrish Center	Love Closet	Soles4Souls	VUMC	
Carrie Stokes	Ely Jones	Justin Wilson	Matt Scanlan	Nikki Glassley	St John's Lutheran	Wanda Ridgeway	
Cat Williams	Emily Scott	Juvenile Ct. Intake	Metro Facilities	Nashville Public	Church	Wendy Landry	

Local, State, & National Training Recipients

LOCAL AGENCIES

Agape Nashville - Morning Star Sanctuary
 Alzheimer's Association
 AncoraTN
 Athena's Court
 Behavioral Health And Wellness
 Belmont University
 Big Brothers Big Sisters Of Middle Tennessee
 Davidson County Juvenile Court
 Davidson County Sheriff Office
 Election Commission
 Engineering
 Family And Children's Service
 Family Intervention Program
 Family Voices Of Tennessee
 Fire- EMS
 Hospitality Hub
 Juvenile Court Probation
 Legal Aid Society Of Middle TN
 Martha O'Bryan Center
 Mary Parrish Center
 Metro Action Commission
 Metro Building Codes
 Metro Health Dept
 Metro Nashville Department Of Emergency Communications
 Metro Nashville Police Department
 Metro Office Of Homeless Services
 Metro Nashville & Davidson County
 Metropolitan Development And Housing Agency
 NAACP Nashville Branch
 Nashville Children's Alliance
 Nashville Department Of Transportation And Multimodal Infrastructure
 Nashville Fire Department
 Nashville Cares
 NASW-TN
 Oasis Center
 Outofdarkness
 Safe Haven Family Shelter
 Sexual Assault Center
 St. Luke's Community House
 State Of Tennessee Office Of Criminal Justice Programs
 Strings For Hope
 TB Elimination
 Tennessee Coalition To End Domestic & Sexual Violence
 Tennessee District Attorneys General Conference
 Tennessee Voices
 The Contributor
 The Salvation Army
 Welty Law Office

STATEWIDE AGENCIES:

Genesis House Inc.
 7th Judicial District Attorney's Office
 Abuse Alternatives, Inc.
 Anderson County Family Justice Center
 Avalon Center
 Bridges Domestic Violence Center
 Carl Perkins Center
 Change Is Possible
 Chattanooga Public Library
 Children's Advocacy Center
 Children's Advocacy Center Of Hamilton County
 City Of Chattanooga Land Development Office
 Claiborne County Family Justice Center
 Community Coalition Against Human Trafficking
 Community Health Of East Tennessee
 Crime Victims & Rape Crisis Center-Shelby County TN
 Department Of Children's Service
 Department Of Veterans Affairs
 Domestic Violence Program, Inc.
 Dr. Carol B. Berz Family Justice Center
 Tennessee Community Services Agency
 Experience Therapy Group
 Families In Crisis - New Beginnings
 Family Voices
 Genesis House, Inc.
 Grow Free Tn
 Harbor Safe House
 Haven Of Hope, Inc.
 Healthy Families Tennessee
 Henderson County Family Justice Center
 Homesafe Inc
 Intrepid College Prep
 Jackson Madison Co Hospital Sexual Assault Program
 Jackson Madison Prevention Coalition

NATIONAL AGENCIES:

Abuse Alternatives, VA
 Airforce, Clearfield UT
 Care Center Family Violence Program/Cumberland County Department of Social Services
 Catholic Charities of West Michigan
 Chicago Housing Authority
 Children's Wisconsin
 Cumberland County Department of Social Services Care Center
 Family Violence Program
 Davis House Child Advocacy Center
 Delaware Anti Trafficking Action Council
 Department for Children and Families, Vermont
 Domestic Violence and Abuse Center, North Dakota
 Exchange Club Carl Perkins Centers
 Fairfax County Health Department
 Georgia Commission on Family Violence
 Green Haven Family Advocates
 Green River College
 Haven, Inc.
 Healthy Families of Clallam County
 House of Ruth Maryland
 InterAct
 Kansas Army National Guard
 Kansas City Missouri Police Department
 Legal Services of Eastern MO
 Military Family Services, Canadian Forces & Welfare Services
 Mississippi State's Attorney General Office
 Missouri Army National Guard
 Ohio Department of Veterans Affairs

Oklahoma State University- Oklahoma City
 Probation of Whitehall, WI
 Project Safe Georgia
 River City Domestic Violence Center
 Sahari Center of Harbor
 SARSSM (Sexual Assault Support Services of Southern Maine)
 Sexual Assault Center, Macon GA
 Sojourner Family Peace Center
 St. Luke's Community House
 State's Attorney's Office for Charles County, Maryland
 Strings for Hope Colorado
 Su Casa ~ Ending Domestic Violence
 Survivor Advocacy Center of the Finger Lakes
 The Dalles
 The Family Development Center
 The Office of the Sheriff of Cook County
 U.S. Department of Veterans Affairs
 University of Chicago
 University of Pittsburgh at Johnstown
 University of South Dakota
 UTRGV School of Rehabilitation Services & Counseling
 VOICES of Stephenson County
 Wakemed
 Washington State Department of Veterans Affairs
 Wisconsin Dept. of Corrections- Probation/Parole

